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Attorney Docket No. 01706/LH

**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,772

Filed : November 2, 2001

For : METHOD, SYSTEM AND COMPUTER  
PROGRAM PRODUCT FOR COPING  
WITH CHANGES IN HARDWARE

Art Unit :  
Examiner :

**REQUEST FOR CORRECTED FILING RECEIPT**

Commissioner for Patents  
Washington, D.C. 20231

S I R :

**CERTIFICATE OF MAILING**

I hereby certify this correspondence is being deposited with the United States Postal Service with sufficient postage as First Class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231 on the date noted below.

Attorney: Leonard Holcz

Dated: August 28, 2002

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by check attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper, to Account No. 06-1378.

S 9/30

It is respectfully requested that the Patent Office issue a **corrected** Filing Receipt to correct the following errors:

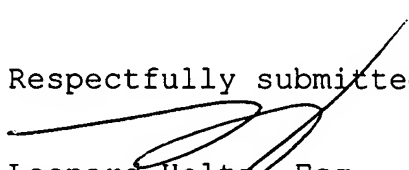
1. The correct title for this application is:  
**--METHOD, SYSTEM AND COMPUTER PROGRAM PRODUCT FOR  
COPING WITH THE CHANGES IN HARDWARE--**
2. The correct number of sheets of drawings is 2 sheets  
(Figs. 1-4).

It is believed that the data included in the incorrect Filing Receipt was obtained from a related application which was provided with an Information Disclosure Statement filed

concurrently with the English translation of the present application on March 12, 2002. The Patent Office mixed-up the two documents. For Patent Office convenience, attached hereto is a photocopy of the complete translation of the present U.S. application (filed on March 12, 2002) entitled "**METHOD, SYSTEM AND COMPUTER PROGRAM PRODUCT FOR COPING WITH THE CHANGES IN HARDWARE**", and which includes the specification (pages 1-10), claims (pages 11-16) and Abstract (page 17), as well as two sheets of Formal Drawings (Figs. 1-4). It is respectfully requested that the Patent Office correct its records to ensure that the correct specification is used for examination of the present application, and it is also respectfully requested that the Patent Office issue a corrected Filing Receipt.

It is noted that when certified copies of the application were ordered by the undersigned, the Patent Office supplied incorrect copies and used a photocopy of a related application filed with an Information Disclosure Statement as the specification, instead of the correct specification which is attached hereto.

Respectfully submitted,

  
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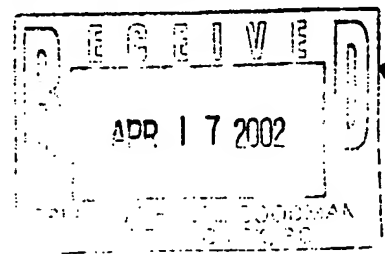
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
10/002,772	11/02/2001	2152	1104	01706/LH	12	33	3

01933  
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CONFIRMATION NO. 4311  
UPDATED FILING RECEIPT  
\*OC000000007855065\*

Date Mailed: 04/12/2002

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

Toshio Ueno, Hanno-shi, JAPAN;

Assignment For Published Patent Application

Toshiba Tec Kabushiki Kaisha, Tokyo, JAPAN;

Domestic Priority data as claimed by applicant

Foreign Applications

If Required, Foreign Filing License Granted 01/25/2002

Projected Publication Date: 05/08/2003

Non-Publication Request: No

Early Publication Request: No

→ Title METHOD, SYSTEM AND COMPUTER PROGRAM PRODUCT FOR COPING WITH THE CHANGES IN HARDWARE  
~~Technical support system~~

Preliminary Class

709

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